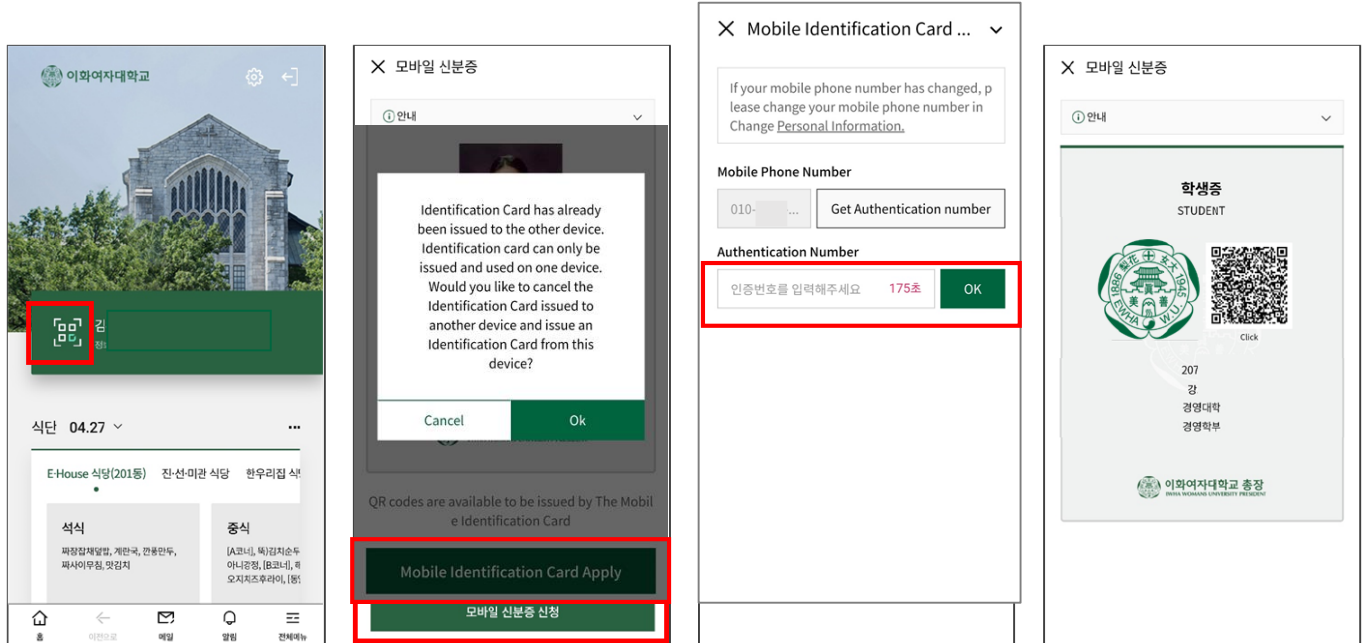


# How to receive Ewha application in-app push alarms and SMS

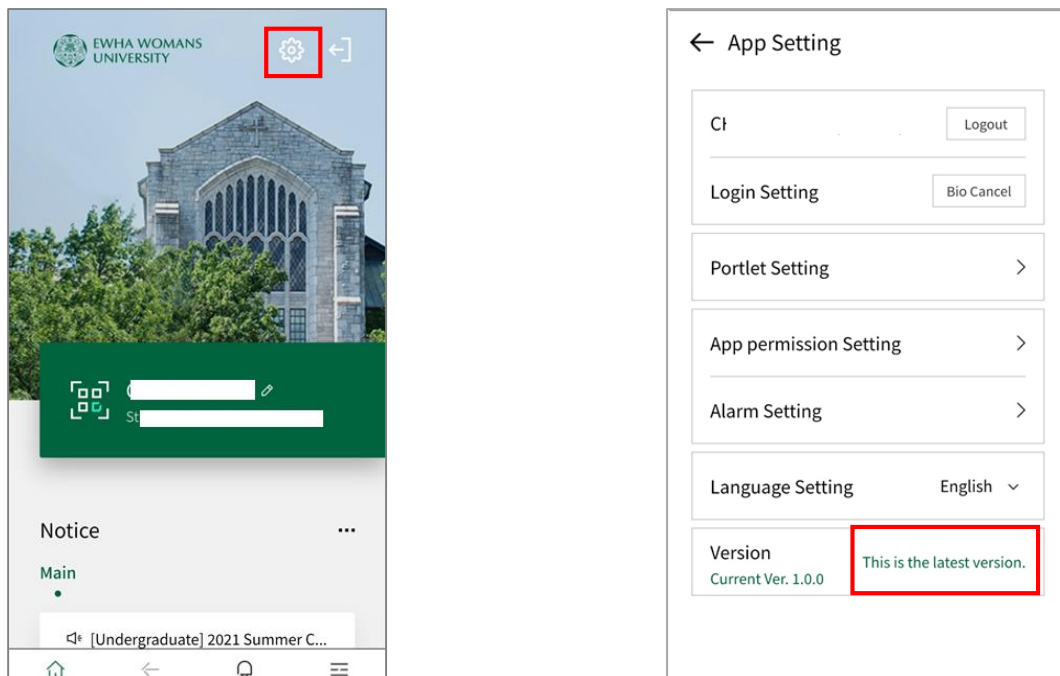
## 1. Ewha app alarm setting for push alarm

If you fail to receive notifications from the update Ewha Home application(May 3, 2021 version), please check the information below.

- 1) Please make sure you have issued an Identification Card in the new Ewha App.  
You will receive push messages only when you have issued Identification Card in the new app.



- 2) Please make sure the version of the app is the latest version.

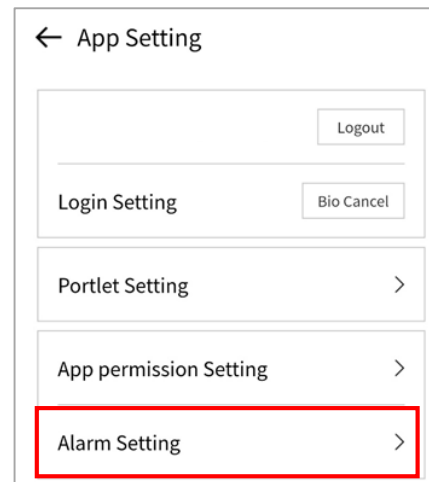


# How to receive Ewha application in-app push alarms and SMS

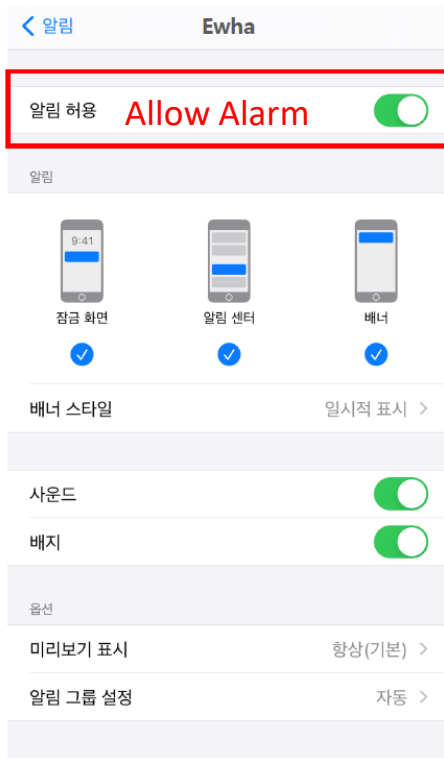
## 1. Ewha app alarm setting for push alarm

3) Please check the app push settings to confirm that you have allowed Alarm from the app.

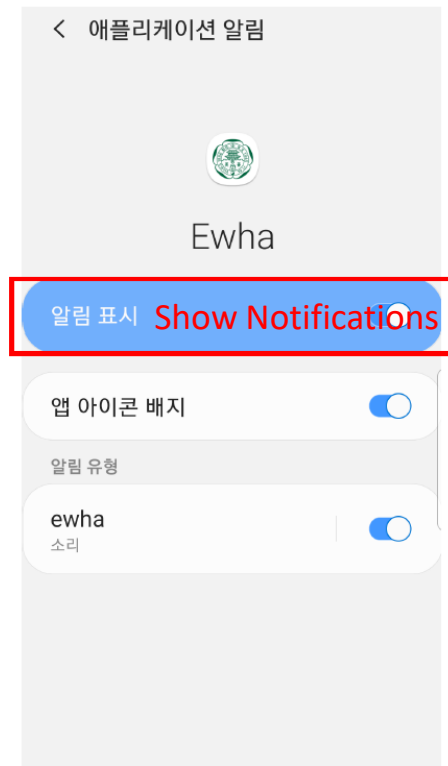
- Ewha app > App Setting > Alarm Setting



[iOS]



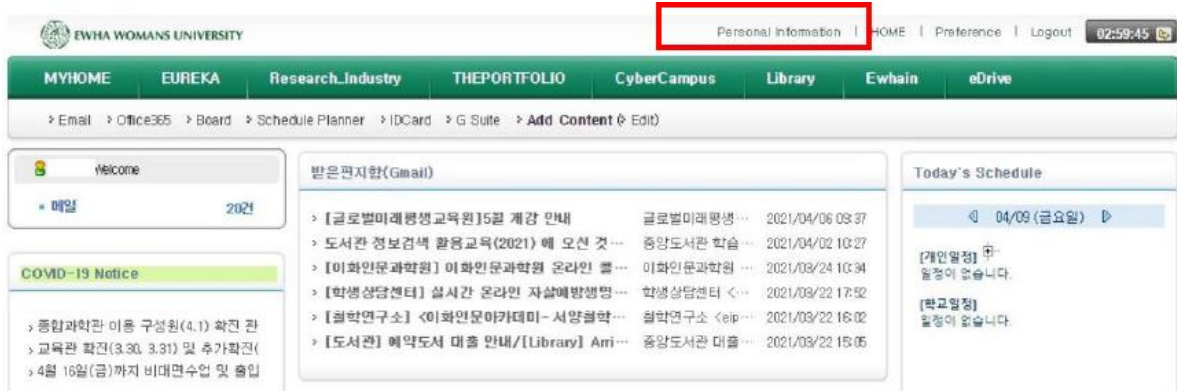
[Android]



# How to receive Ewha application in-app push alarms and SMS

## 2. Check your mobile phone number on the Ewha portal site

1) Log in to the Ewha portal site(portal ewha ac kr) and click the Personal Information menu on the upper right corner of the screen.



2) Make sure your mobile phone number is entered correctly in the Basic Information menu.

The screenshot shows the 'Personal' menu selected in the top navigation bar. The 'Basic Information' menu is highlighted. The 'Basic Information' section contains a table with the following fields:

Field	Value	Field	Value
학번 [Student ID]	2100000	구분 [Classification]	대학원생
이름 [Name]	김이화	영문이름 [Name (English)]	KIM EWHA
생년월일 [Date of Birth]	김이화	성별 [Gender]	여
국적 [Nationality]		E-mail	ewha

Below the table, there is a section for '비밀번호' (Password) and '비밀번호 찾기 질문' (Password Question). The '비밀번호' field is highlighted with a red box. The '비밀번호 찾기 질문' field is also highlighted with a red box. The '비밀번호' field contains the text '010-3277-2277'.

- Be sure to enter the domestic mobile phone number starting with 01X correctly.
- You cannot receive messages if a foreign national code or a Korean national code are entered.
- examples of wrong numbers) 8210-3277-2277, 86-00-0000-0000

# How to receive Ewha application in-app push alarms and SMS

## 3. Check the PUSH menu in MyEureka

If you do not receive PUSH and SMS notifications even in the preceding 1-2 actions, you can check the notifications by logging into the Ewha Womans University portal site(portal.ewha.ac.kr) and clicking on the PUSH menu in the upper right corner of the My Eureka HOME screen.

The screenshot shows the MyEureka HOME screen of Ewha Womans University. The interface includes a top navigation bar with 'Academic affairs', 'Student service', and 'Career' tabs. A green header bar contains the 'HOME' tab and a search icon. On the left, there is a 'Menu search' bar and a 'Favorites' button. The main content area features a calendar for April 2021, with the 9th highlighted. To the right of the calendar, there are three announcement boxes: '2차 휴학신청기간(개강일 이후신청)', '자퇴신청기간', and '논문등록최초신청기간'. In the top right corner, a red-bordered box highlights the 'PUSH' menu, which shows '0 Case'. Below this, a 'Recently used menu' list includes items like 'Application', 'Application for Next Term', 'Student Card', 'Management of Locker', 'Registration of Program', 'View Course Registrat...', 'Hybrid Model Class P...', 'My Bank Account', and 'My Incoming/Outgoing'.